

Mrs.
Hana Cathala
Ortenovo nám. 14
170 00 PRAHA 7

Váš dopis zn. / ze dne

Vyřizuje / linka

v Jáchymově dne
15. 02. 2008

Dear madam Cathala,

our Medical SPA Jachymov specialized in therapies with Radon {radioactive} water receive mostly the guests from foreign countries and aim to promote the best professional services.

Madam Hana Cathala offered her services of training to our staff, from top management to the basic employees from hotel and SPA, in period of February 2008.

Sponsored by EU, the training contained the important themes of motivation, responsibility, quality of service and communication with client.

Hana, with her large international experience and human approach adopted to the different level of HR, shared with professionalism her know how and convicted with her attitude.

Thank you very much and I am looking forward to our next cooperation.

Yours sincerely



JUDr. Jiří Zemčík
ředitel Radium Palace

Léčebné lázně Jáchymov a.s.

T.G. Masaryka 415
362 51 Jáchymov, CZ

Tel.: + 420 353 831 707
Fax: + 420 353 811 743
e-mail: zemcik@laznejachymov.cz
<http://www.laznejachymov.cz>